

## How CaptionCall Works

CaptionCall is similar to captioned television, but only available to people with hearing loss. It uses cutting-edge technology to display written, nearly instant captions. Here's how it works:

1. User presses the "Captions On" button to connect to captioning service.
2. The CaptionCall user hears the caller's voice over a standard phone line.
3. The CaptionCall phone sends the caller's voice to the CaptionCall service via an Internet connection.
4. A Communications Assistant quickly converts the caller's words to text using voice-recognition technology.
5. Captions are sent back to the CaptionCall phone display screen.



## CaptionCall also offers:

- Free delivery
- Free installation assistance
- Free in-home training
- Free ongoing support
- 100%-satisfaction guarantee



## Who Needs CaptionCall

If you wear hearing aids but still have difficulty hearing on the phone, or if you have hearing loss but have not yet committed to hearing aids, CaptionCall is the perfect solution to help you stay connected with loved ones.

## How to Order a CaptionCall Phone

- Visit [www.CaptionCall.com](http://www.CaptionCall.com) and click on the green "Request Info" button
- Enter your information then click "Submit"
- A CaptionCall Representative will contact you to schedule the phone installation

# A Revolutionary New Telephone

CaptionCall empowers you to communicate more confidently with friends, family, and co-workers. With CaptionCall you will enjoy:

- **Familiarity**—CaptionCall works like a regular phone. You dial and answer calls just like you always have.
- **Free service**—captioning service is funded by the Federal government. No new bills or monthly charges.
- **Large text**—7" screen with adjustable text sizes makes it easy to read every word of every call.
- **Location flexibility**—set up your phone using a wired or wireless Internet connection.
- **Elegant design**—get a sleek, state-of-the-art touchscreen phone that you'll want to show off.
- **Touch to call**—make calls quickly and easily with a simple touch of the screen.
- **Customizable audio**—easily adjust ringer and handset volume and customize frequency amplification.
- **Telecoil loop connection**—for hearing aids with a telecoil option.
- **Saved conversations**—you can choose to save the captioning from conversations for later review.

## Basic Requirements

To get started with CaptionCall, all you need is:

- A hearing loss that necessitates the use of captioned telephone service
- A high-speed Internet connection
- Standard home phone connection



## CaptionCall®

### Hearing on the Phone Just Got Easier!

## How Can the Captioning Service Be Free?

Captioned Telephone Service (CTS) is a federally funded program administered by the FCC as part of the Americans with Disabilities Act. Anyone with hearing loss is eligible to participate anywhere in the U.S. at no cost. CaptionCall is an FCC-authorized CTS provider and is compensated by the FCC for providing the captioning service. The CaptionCall phone is not covered by the FCC, but is provided by CaptionCall at a significantly subsidized price to qualified individuals to enable access to the CaptionCall service.

### Learn more about CaptionCall:

[www.CaptionCall.com](http://www.CaptionCall.com)

1-877-557-2227

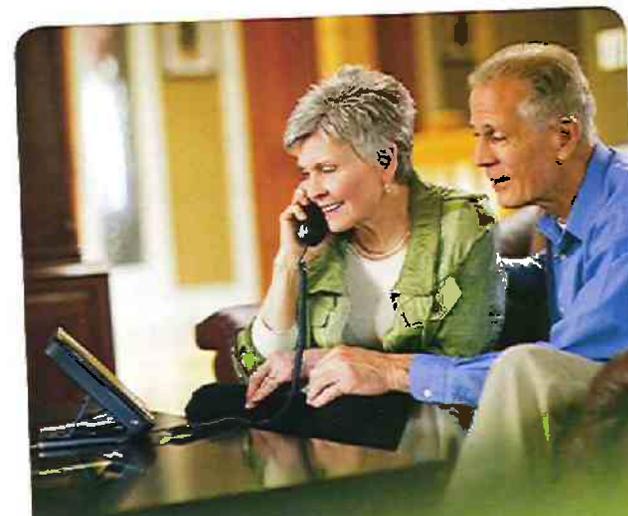
4215 S. Riverboat Rd.  
Salt Lake City, Utah 84123

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 **CaptionCall®**  
Life is Calling



## Difficulty hearing on the phone?

Do you or someone you know have trouble hearing on the telephone? With CaptionCall you can understand every word of every phone call. Its large, easy-to-read screen quickly displays written captions of what your callers say. That means you can get more from your conversations—and from life.

